



**AMERICAN CITIZENS SERVICES NEWSLETTER
U.S. CONSULATE GENERAL HONG KONG
SPECIAL ANNOUNCEMENT**

Appointment System for All American Citizens Services Effective August 8, 2005

Effective August 8, 2005, appointments will be required for all services provided by the American Citizens Services Unit at the U.S. Consulate General Hong Kong (including passport applications, adding additional passport pages, birth registration, notariats, and general inquiries). Services related to federal benefits and genuine emergencies do not require appointments. This new system will reduce waiting time for our customers. To avoid common impediments to quicker processing (including incorrect photographs, letters of consent from parents that are not notarized and insufficient documents), please first check the requirements of the relevant service at

<http://hongkong.usconsulate.gov/consular/acs.htm>.

Then, please make an appointment at

<http://hongkong.usconsulate.gov/consular/acs/appointment.htm>. Appointments are available from 8:30 to 11:30 a.m., and from 1:30 to 3:30 p.m., Monday to Friday, except for Wednesday afternoons and U.S. and local holidays

Published by the American Citizens Services Unit, U.S. Consulate General, Hong Kong, tel: 2841-2211, 2841-2323, 2841-2225; fax: 2845-4845; e-mail: acshnk@yahoo.com; website: <http://hongkong.usconsulate.gov>; Beginning August 1, 2005, all services by appointment only (except for genuine emergencies): 8:30-11:30, 1:30-3:30 Monday through Friday, except Wednesday afternoons and U.S. and local holidays.

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